



Kia ora!

Fees Free 2020 is now live!

This special edition newsletter provides an update on:

- the Fees Free policy
- what's new on the Fees Free and TEC websites, and
- links to key webpages and documents.

There are no changes to the Fees Free policy in 2020

What does this mean?

All policy settings remain unchanged from 2019, including:

- learner eligibility criteria
- course and programme eligibility criteria
- what eligible learners are entitled to, and
- carryover settings.

The refreshed Fees Free website is now live

Learners planning to start study or training in 2020 can check their eligibility on the Fees Free website

- Learners should go to feesfree.govt.nz/ and enter their National Student Number (NSN) to find out if they are eligible.
- If a learner gets a 'maybe' result (and meets the eligibility criteria) they are able to complete and submit a statutory declaration. The statutory declaration process remains unchanged from 2019.

- A statutory declaration is a legal form and it's important that what learners write on the form is correct and true. It is an offence under the Education Act, as well as the Crimes Act, to give any altered, false, incomplete or misleading information, or to make a false statement or declaration.
- Learners who submitted a statutory declaration in 2019 (but did not undertake any study or training in 2019) and are planning to start study or training in 2020 will need to complete and submit a new 2020 statutory declaration.
- New learners starting study or training in 2019 can still check their eligibility online. They need to enter their NSN and select 2019 for their year of study or training.

Updated and new content including FAQs and glossary terms

- Updated and new FAQs are available on the Information page – <https://www.feesfree.govt.nz/information/>
- We have updated the [information guides](#) to apply to learners starting study or training in 2020; one general guide, and one guide targeted at learners starting industry training. These are also available on the [TEC website](#).
- We have added the following new glossary terms:
 - [School learning programme](#).
 - [Secondary tertiary programme](#).
 - [2019 Starter](#).

Fees Free website has had a mini makeover

- We will be updating the look and feel of the Fees Free website to make it more accessible for those with low vision.
- There are Fees Free branded digital banners and learner guides available for your use. For further information see [Learner marketing material](#) on the TEC website.
- Aligned with the mini-makeover, TEC will be launching a Fees Free campaign at the end of October 2019, encouraging potential eligible learners aged 24+ to check their eligibility and enrol with a TEO. This audience change is due to the nature of the changing workforce, as jobs are changing and technology is replacing roles, more New Zealanders will need to upskill or change careers to ensure job security. Our research shows that the number of New Zealanders over 24 with a below level 4 qualification is 1.39 million.

TEC website content revised for 2020

We have updated the Fees Free information for TEOs' pages so that information applies to 2020 settings.

New and updated information guides

- [Eligibility criteria 2019 and 2020](#)

- [Carrying forward fees-free entitlement](#)

[Learner marketing material](#)

This page includes the Fees Free marketing materials we've developed, targeted at learners starting study or training in 2020.

We have created general information guides for learners. Feel free to upload these to your website or distribute as you see fit.

- [Fees Free quick guide - General](#)
- [Fees Free quick guide - learners starting industry training](#)

These are also available on the [Fees Free website](#).

Looking ahead

While there are no policy changes for 2020, we expect you will still have questions. We have prepared informational material in advance which should answer most questions. However, we will continue to add new information including FAQs to the Fees Free and TEC websites.

The Customer Contact Group remains the point of contact for tertiary education organisations. Email sectorhelpdesk@tec.govt.nz or call 0800 601 301.



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Our mailing address is:
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