



Kia ora!

Fees Free 2019 is now live!

This special edition newsletter provides you with an overview of what's new and links to key webpages and documents.

What's new?

- The refreshed [Fees Free](#) website is now live. This includes the 2019 eligibility tool.
- The [Fees Free Facebook page](#) is now live.
- The [fees-free](#) section of the TEC website has been updated.

A notice has been published on the TEC website informing that the [eligibility check for Fees Free 2019 now live](#).

Fees Free website update

Fees-free has had a brand makeover

- The Fees Free website has a whole new look including a new Fees Free logo. This branding will be applied to all learner facing channels, including the Fees Free Facebook page and resources targeted at learners.
- There are Fees Free branded digital banners and learner guides available for your use. For further information see [Learner marketing material](#) on the TEC website.

The eligibility tool for 2019 is now available

- Learners planning to start study or training in 2019 can go and check their eligibility on the Fees Free website. All they need is their National Student Number (NSN). Note, learners training through an industry training organisation don't require an NSN to access a statutory declaration.
- New learners starting study or training in 2018 can still check their eligibility online. They need to enter their NSN and select **2018** for their year of study or training.
- If an eligible learner (who has started fees-free study or training in 2018) enters their NSN, they'll receive a **2018 starter** eligibility status. They'll be directed to you or the fees-free helpline to check how much fees-free support they've used to date.

New content including FAQs, a glossary and contact information

- New FAQs are available on the [Information](#) page.
- We've created information guides for learners starting study or training in 2019; one general guide and one guide targeted at learners starting industry training. These are available on the [Information](#) page and the [TEC](#) website.
- We've developed a [glossary](#) to help explain commonly used words and terms.

Our [Contact](#) page makes it easy to find the fees-free help line number and fees-free specific email addresses.

TEC website update

We've updated the current content so that information applies to 2018 and 2019 settings.

New and updated information guides

- [Changes to the fees-free policy for 2019](#)
- [Eligibility criteria for 2018 and 2019](#)
- [How to check an NSN for fees-free eligibility](#)
- [Level 3 MPTT and YG study](#)

New page – [learner marketing material](#)

This page includes the fees-free marketing materials we've developed, targeted at learners starting study or training in 2019.

We've created general information guides for learners. Feel free to upload these to your website or distribute as you see fit.

- [General fees-free quick guide web](#)
- [General fees-free quick guide print ready](#)
- [Fees-free guide for learners starting industry training web](#)
- [Fees-free guide for learners starting industry training print ready](#)

These are also available on the [fees-free](#) website.

Questions about how new policies and operations will work

We anticipate there will be many questions about the changes for 2019. We've prepared as much informational material in advance which should answer most questions. However, we also plan to keep adding new information including FAQs to the fees-free and TEC websites after launch day.

The Sector Helpdesk remains the point of contact for tertiary education organisations.

Email sectorhelpdesk@tec.govt.nz or call 0800 601 301.



Free to unlock your potential