# 2021 Learner Technology Support Strategy (LTSS)

This template is help us understand how you will use the Hardship Fund funding for the Technology Access Purpose.

* If you want to use HAFL funding for the Technology Access Purpose, you must complete this strategy.
* Please note that you can only use HAFL funding for Technology Access Purpose if you are responding to a COVID-19 restriction within New Zealand, such as Alert level changes at a regional level or where learners are linked to a community cluster, are self-isolating and unable to attend classes.
* We understand that you may need time to consider whether you will use your HAFL funding for the Technology Access Purpose. You can submit this strategy **within 15 working days of COVID-19 restrictions being in place within New Zealand, should you use the HAFL funding for the Technology Access Purpose.**
* Although we require this strategy from your organisation, our priority is to assist leaners as quickly as possible. With that in mind, you can use your funding to respond to COVID-19 restrictions – you do not need to wait for us to approve your strategy.
* We will review your strategy and will only contact you if we have questions or identify opportunities.
* Funding for the Technology Access Purpose must support access to:
  + direct cash or in-kind payments (including but not limited to) internet access and related support; and/or
  + resources for learners to borrow while enrolled; and/or
  + suitable devices and related support including refurbishing devices returned by learners to enable other learners to use them offsite; and/or
  + other support that assists learners in engaging in technology-enabled tertiary education (excluding general technology improvements or capacity building)

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| Ref. | Questions | Your response |
| LTSS1 | How does your organisation plan to use the HAFL funding for the Technology Access Purpose?   * What kind of learner needs have you identified? * What resources are required to meet those needs? * How will you ensure effective use of the funding? | Suggested limit: 300 words |
| LTSS2 | How are you prioritising which learners receive assistance with accessing technology-enabled learning? | Suggested limit: 150 words |
| LTSS3 | How will you keep track of the costs incurred, and ensure that funding is used in compliance with funding conditions? | Suggested limit: 150 words |
| LTSS4 | Additional information – please add anything else you would like to tell us about. |  |

**Completed forms to:** [customerservice@tec.govt.nz](mailto:customerservice@tec.govt.nz)

**Subject line: [EDUMIS] – Learner Tech Support Strategy 2021**