



Update

17 January 2007

Targeted Training and Electronic Receipting System Updates

In December 2006 the electronic systems supporting Targeted Training were scheduled for update releases. There was a power cut in the Wellington area in late December and this has affected the intended release of some changes in Electronic Receipting System.

Trainee Travel Reimbursements

Reimbursement to the learner for actual kilometres travelled has increased from 18 cents to 21 cents per kilometre. If the learner is required to travel by public transport then the reimbursement rate has increased from a maximum of \$13 to a maximum of \$15 dollars per day. There is a ceiling of \$75 per week for learner travel.

The electronic systems are currently defaulting to the old rates of 18 cents per kilometre and \$13 maximum per day. It is expected that this issue will be rectified by the third week of February at the latest.

TEC will be making payments at the old rate of 18 cents per kilometre and \$13 maximum per day until the electronic system is rectified. For affected trainees, in late February the TEC will make a single, one off manual payment to the individual learners to ensure that the correct travel reimbursement for 2007 has been actioned.

Deadlines for performance information and data

In 2007, the TEC will be deciding on the re-purchase of Targeted Training programmes as early as possible. As such it is critical that all 2006 performance information and data is received by the TEC office closest to you no later than 28 February 2007.

Updates in Electronic Receipting System

In December we released a new version of ERS to include support for Post Placement Support and changes in the eligibility rules for Training Opportunities and Youth Training placements. We have been monitoring the system to check usage and have noticed that there are some issues, particularly for users who are making enrolments with a Student Management System (SMS).

A specific problem with education history codes, when using an SMS, has been identified and a fix was applied on 18 January 2007.

We have also introduced an extra check, during enrolments, to try to catch situations where we already have a student record that is almost, but not quite, identical to the one you may be using. In this situation we may need to merge the two records (or update the NSN on our records) and you will get an error message asking you to contact an area office so they can check TEC's data before you proceed.

We would like to hear from you if you are experiencing any difficulties in using ERS. Our help desk (**0800 HELP ER**) will collect information about usage problems and we will work with the SMS vendors to ensure that using ERS is as efficient as possible. We have revised our help desk processes so that we can be more effective in problem resolutions for SMS users.

For further information about these issues, please contact your TEC advisor.